



2022



ANNUAL REPORT

Chief's Message

The Gananoque Police Service completed its 159th year of service to the Town of Gananoque in 2022, I am proud to share the 2022 Annual Report on behalf of all members of the Gananoque Police Service.

The report will highlight many of the successes of the Service over the year. All these successes would not have been possible without the commitment and dedication of all members of the service.



2022 was a year that we we still felt the daily affects of the Covid-19 pandemic. The Gananoque Police Service worked within our community during these challenging times and officers engaged with a common-sense approach in reference to the provincial and national Covid-19 regulations and laws.

2022 we continued our efforts against traffic related issues, youth crime and drug related issues. Homelessness, and substance abuse continue to be ever so evident. With the help of our community partners the citizens and visitors to Gananoque were provided the supports in a manner that displayed empathy and compassion.

We continue to utilize our partners for their expertise in fields such as mental health and social housing. As police officers, we are unable to solve all of the communities' problems. Working together provides increased resources in order to tackle each facet affecting the community.

The Gananoque Police Services Board with the assistance of Smith Business Consulting developed a comprehensive 4 year (2022-2025) strategic plan that will guide and be the focus of the police services direction.

2022 The Gananoque Police Service continued to expand and find new and creative funding sources. In 2022 we are able to increase our revenue by 27.3% in the area of criminal records checks, and we were fortunate to receive new grant funding allocations that support the police operations and delivery of services.

We are extremely proud of those who come to work each day not knowing what they will face. Our front-line officers are supported by Communicators and Administrative Staff, all of which are integral to the operation of the Police Service.

Thank you for taking the time to review the following pages which constitute our 2022 Annual Report.

A handwritten signature in black ink, appearing to read 'A. Lee'.

Chief of Police

Police Services Board

As the Chair of the Gananoque Police Services Board, I am privileged to present the 2022 Annual Report of the Gananoque Police Service.

This past year continued to be one of unparalleled challenges. As the pandemic begins to recede, we were able to move slowly back toward a new normal, hosting board meetings through a hybrid model of in-person and virtual meetings.

As Chair, I am appreciative of being able to work with residents who truly care about our community and who commit themselves to public service.

This year, the Board welcomed three new members: John Beddows and Matt Harper as Town Council representatives, and Christine Milks as the municipal appointee. Our three new members replace former members Alf Reid, Rob Bickerton and Tom Haney, who we thank for their years of dedicated service and contribution. The GPS Annual Report details initiatives and accomplishments in 2022 which demonstrate the forward-looking orientation of our police service under the guidance of Chief Gee. Programs such as HealthIM, Community Outreach, D.A.R.E. and Berm Out have proven successful in reducing service calls and ensuring that our residents receive the appropriate attention. I am proud to be involved with such a progressive service and I look forward to continuing to fulfill the objectives and priorities detailed in our 2022-2025 Strategic Plan.

Finally, we must remember the five police officers who were killed in the line of duty across Canada in 2022. Far too often over the past year have we been reminded that the work police officers do is difficult and dangerous. On behalf of the Board, I wish to express my sincere appreciation to Chief Scott Gee and all members of the Gananoque Police Service for their dedication to duty and for the sacrifices they make to serve and protect our community.



Gananoque Police Services Board Members



David Anderson
Chair



Adrian Haird
Vice Chair



Alfred Read
Board Member



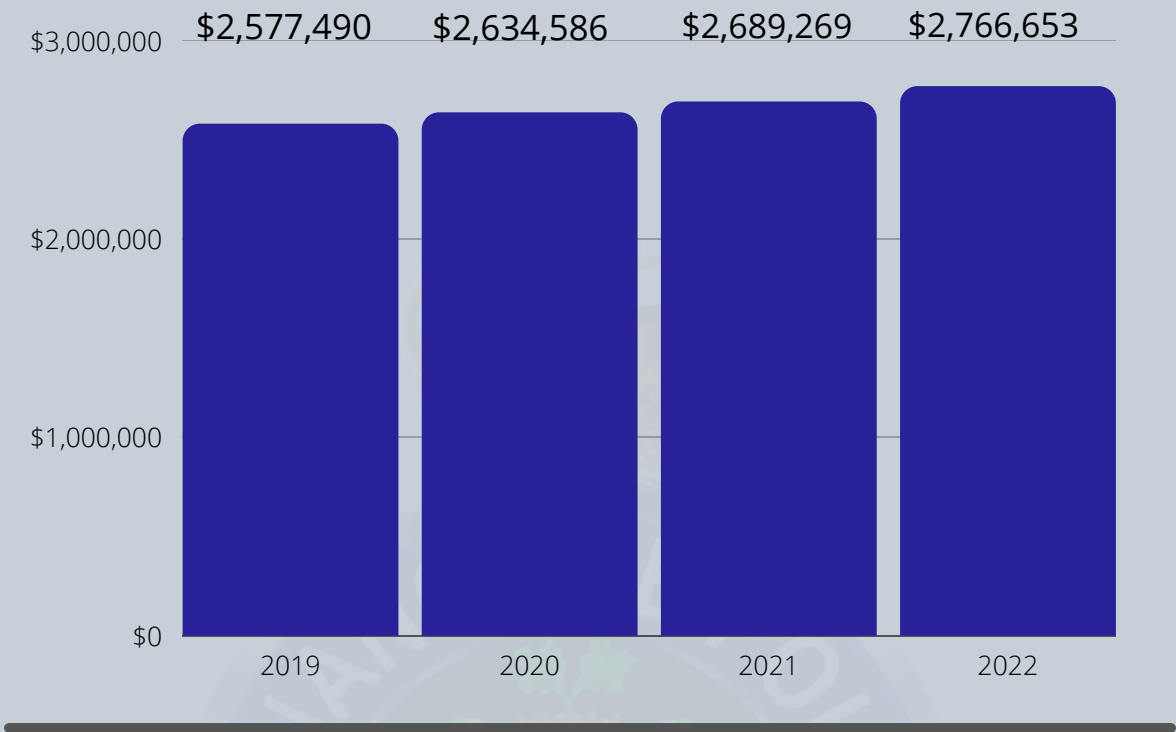
Tom Haney
Board Member



Rob Bickerton
Board Member

Budget

Net Budget - Last 4 years



Staff

Full Time Staff

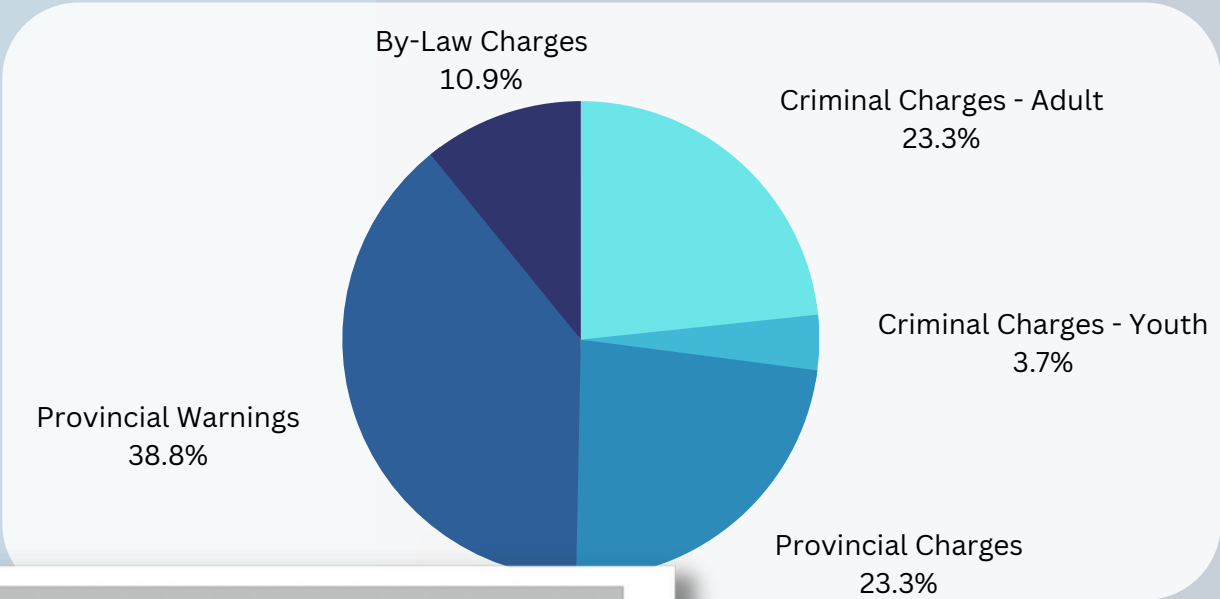
- Chief of Police: 1
- Sergeants: 4
- Administrative Assistant: 1
- Police Constables: 8
- Police Communicators: 5

Part-time Staff

- Police Constables: 1
- Special Constables: 5
- Police Communicators: 3
- Backcheck Clerks: 4
- Cell Monitors: 2



Charges and Warnings



Charges and Warnings	
Criminal Charges - Adult	331
Criminal Charges - Youth	53
Provincial Charges	330
Provincial Warnings	551
By-Law Charges	154



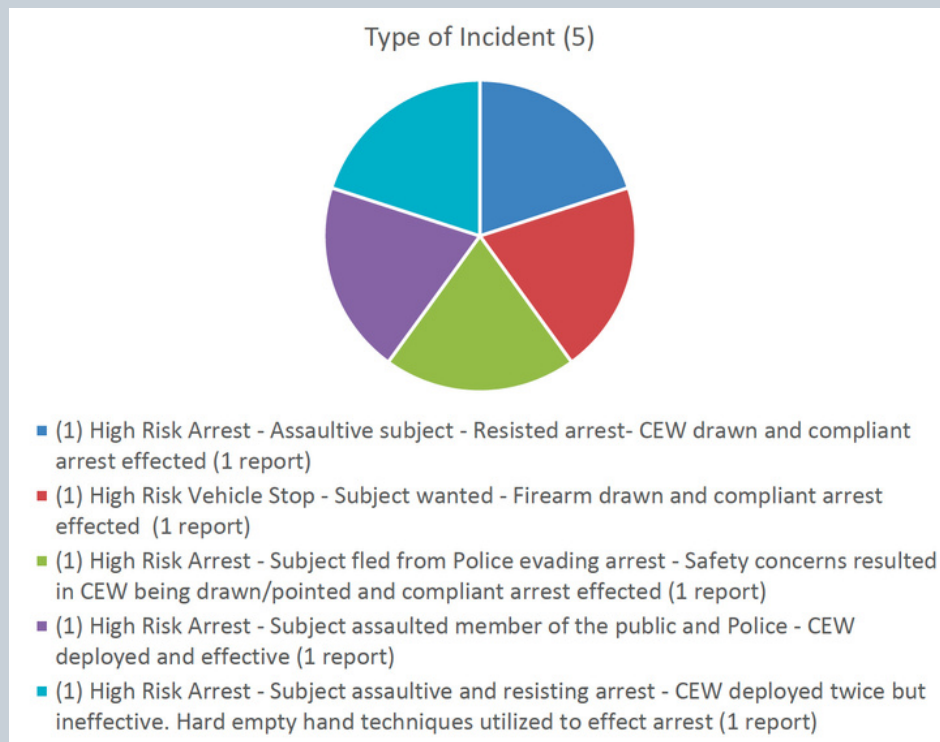
Criminal Incidents and Clearance Rates

	2022	Clearance Rate	2021	Clearance Rate	2020	Clearance Rate
Violent Crime	83	88%	109	75.2%	95	85.3
Property Crime	153	20.9%	163	25.2%	183	27.9
Drug Crime	12	100%	11	100%	15	100%
Traffic Crime	14	85.7%	19	89.5%	17	88.2



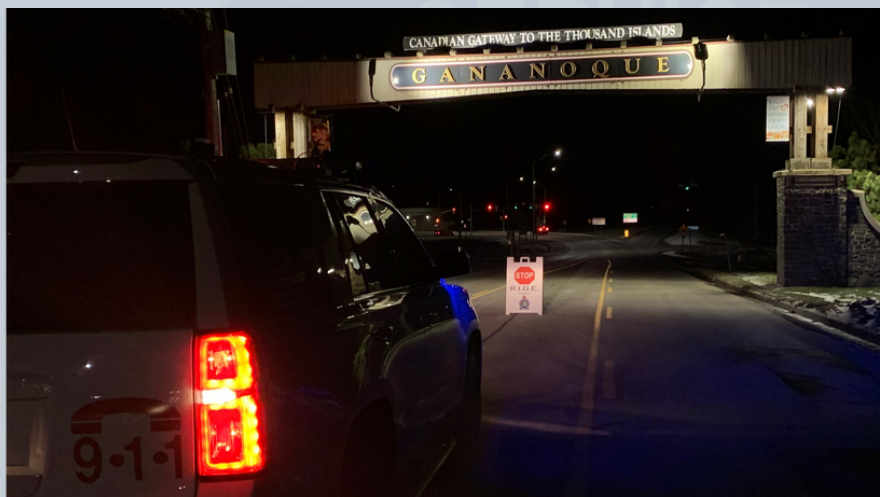
Use of Force

There were 5 use of force reports generated in 2022



CIICC

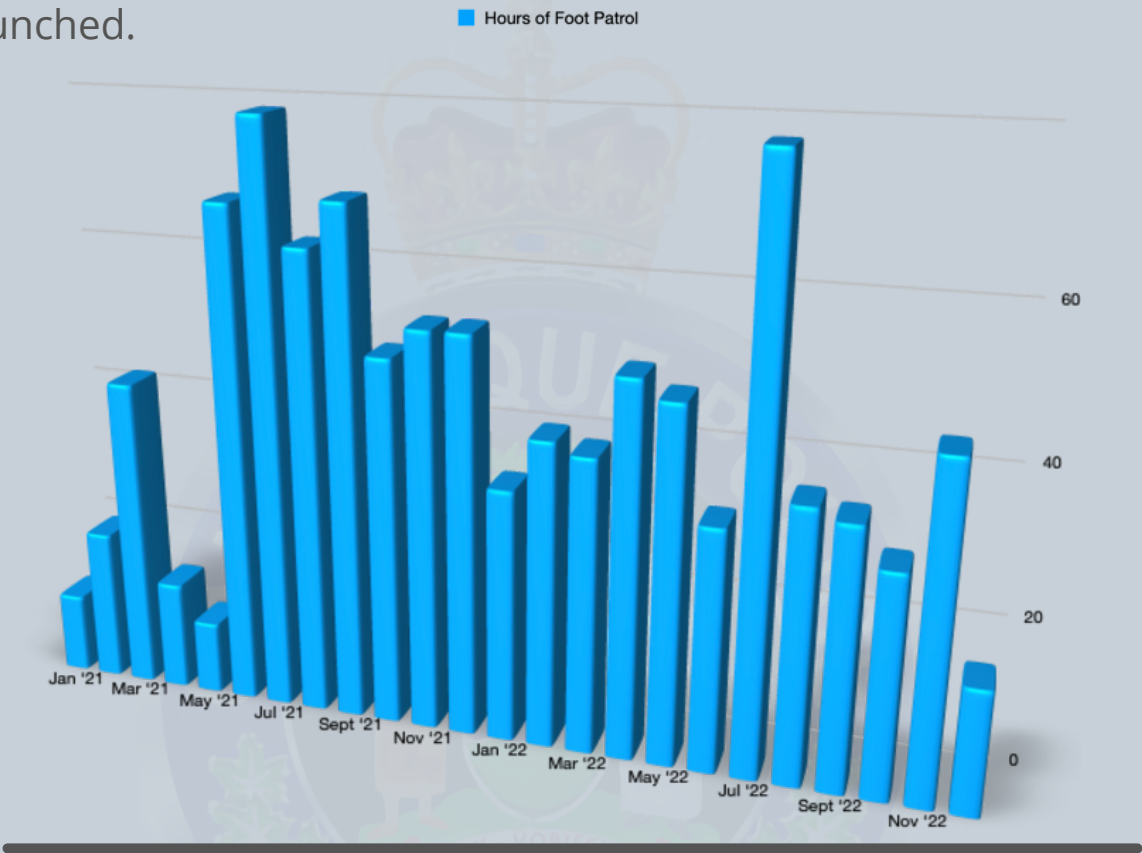
In January 2017, Ontario Regulation 58/16 came in to effect. The Collection of Identifying Information in Certain Circumstances replaced former Street Checks. The Gananoque Police Service did not conduct any CIICC occurrences in 2022.



Community Policing

Foot Patrol / School Zone Patrol

As a result of overall commitment to community policing on June 1, 2021 officers were specifically assigned to participate in directed foot patrol with a focus of our main business core and waterfront area pending emergency calls for service. Further, mobile school zone patrols were also a main priority area. An overall increase during the first 19 months of 2021 and 2022 demonstrated an over 200% increase since the initiative was launched.



F.O.I & Public Complaints

The Gananoque police service received 1 public complaint in 2022 that was referred to another service as it did not involve an officer with the Gananoque Police Service. We received 23 Freedom of Information requests.



D.A.R.E

Drug Abuse Resistance Education (D.A.R.E.):

Though COVID-19 restrictions prevented our D.A.R.E. program from happening in 2020 and 2021, this current school year saw its much-anticipated return to the grade 6 classes of St. Joseph Catholic School and Linklater Public School.

The primary goal of the D.A.R.E. program is to prevent substance abuse among school age children. The D.A.R.E. program targets children at an age when they are most receptive to drug prevention education and before they are likely to have experimented with tobacco, vaping, alcohol, and other drugs.

D.A.R.E. consists of ten learning sessions, instructed by a Gananoque Police Officer, and covers topics including but not limited to:

- Making Safe Decisions
- Health Effects of Drugs and other substances
- Bullying
- Dealing with Stress
- Peer Pressure
- Identifying Help Networks
- Being a Good Community Member

D.A.R.E.[®]
TEACHING STUDENTS DECISION MAKING
FOR SAFE & HEALTHY LIVING



Digital Evidence Management



In 2019, the Gananoque Police Service purchased and began using Axon Evidence Management. This was the first major step into utilizing digital storage for the evidence in our case files. As of this year, the Solicitor General has begun the process of creating a “Best Practices” in collaboration with Axon, all Police Services within Ontario, as well as the Ministry of the Attorney General, other Investigative Agencies and Crown Prosecutors, as DEM will become a standard practice for all of Ontario.

The Gananoque Police Service has been using Axon Evidence for the following:

FILE SUPPORT

Manage all types of data, interview room video, surveillance video, digital photographs, audio files, and any other digital documents

AUTOMATED REDACTION

Redaction Assistant speeds up your redaction times by using AI to detect and mask common objects, such as license plates, screens and faces

AUDIT TRAILS

Prove chain of custody on evidence and review actions taken by users across Axon Evidence

PROSECUTOR AND PUBLIC DEFENDER EDITIONS

Seamlessly share evidence using the industry's only scalable solution for justice system collaborators.

TRANSCRIPTION

Streamline the process of providing video and audio transcriptions for court use and report-writing. Select files and receive transcripts within 24 hours

EVIDENCE SYNC DESKTOP TRANSFER APP

Upload evidence in any format from your desktop. Hard drives and desktop folders can be scheduled to sync automatically and continue to upload even after you log out.

EVIDENCE LITE FOR CEW PROGRAM MANAGEMENT

Evidence Lite is a complimentary app that helps our police service maintain our TASER devices in a centralized location. Assign or remove weapons, instantly install the latest software to your weapons and manage weapon data from the cloud

MOBILE INTEGRATION

Store and manage files captured with mobile devices in the field. This has become integral for our police service as patrol officers can use a mobile device to take witness statements, photos and video of a scene with all files saved securely into the Axon cloud.

ANALYTICS AND AUDIT TOOLS

Monitor system usage, from total videos uploaded to who has reviewed, shared and deleted files

DATA ENCRYPTION

All information is fully encrypted in transit and at rest.

The e-Intake interface is for police service's, through Niche RMS, to submit intake court documents to the Justice of the Peace's new application, Criminal e-Intake Application (CeIA or e-Intake). The interface is meant to alleviate the time for in-person processing of the charges being heard in front of a JP for them to be endorsed or not. Instead, all the relevant intake court documents (Information, Warrants, Summons, etc.) will be electronically submitted by police for the JP's to endorse or reject it. The response from the JP's will be electronically presented back to the police user through the Task windows in RMS.

WHAT IS CRIMINAL E-INTAKE

Ontario Police Technology Information Cooperative

- Ministry of Attorney General has developed its Criminal E-intake application in partnership with the Ontario Police Technology Information Cooperative (OPTIC) / Justice Technology Services (JTS). Criminal E-intake is part of MAG'S larger Provincial modernization strategy.
- Criminal E-intake allows a sitting Justice of the Peace to electronically receive and respond to Criminal information's from police services through NICHE RMS, for a charge, summons, warrants and bail information's.
- The Justice of the Peace using Criminal E-intake send their decisions electronically back to the NICHE RMS. The ICON number is then populated in the information once it is endorsed by the Justice of the Peace.
- Both civilian court staff and sworn members can digitally sign and swear to information's in Criminal E-Intake.

The Gananoque Police Service has fully rolled this program out and its members are becoming more accustomed to the technological advances that policing faces on a day to day basis. This program along with SCOPE which is digital file disclosure has significantly cut down on the use of paper and made the Service more environmentally friendly.

Cram A Cruiser

Every December, officers and volunteers with the Gananoque Police Service park cruisers outside No Frills and Metro to fundraise and receive non-perishable food items to donate to the local Food Bank.

This year the community helped us fill 5 cruisers with items and donated \$1527.85 for The Gananoque and Area Food Bank. Our community's support and kindness shows the true meaning of the holiday season.



Special Constables

Special Constables are appointed and sworn members who play an integral part of day-to-day operations; assisting officers with prisoner care and transport to court, custodial facilities, and hospitals. They facilitate bail hearings, complete court intake including swearing of informations and warrants, document service, and provide scene security. They are also responsible for fingerprinting accused persons and executing orders to obtain DNA. The Gananoque Police Service has an agreement with Brockville Police Service to share Special Constables for these tasks.

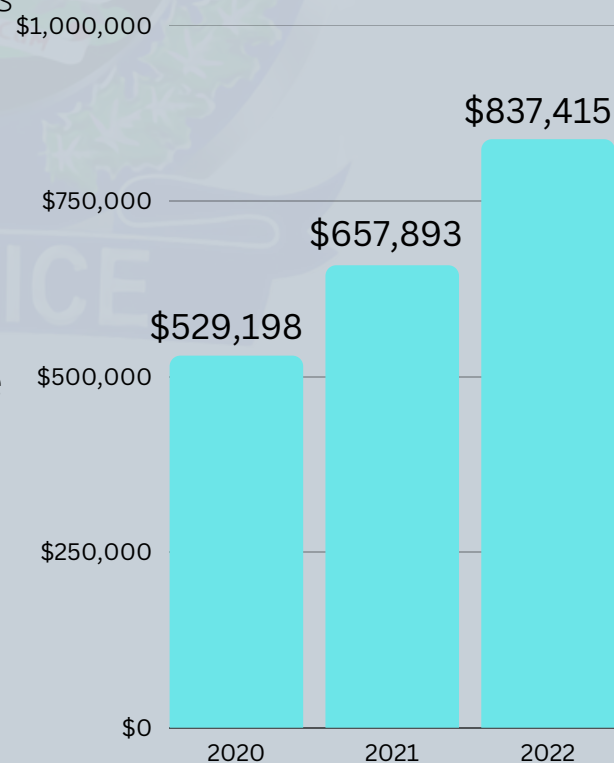


Special Constables Sims and Shultz pictured with Constable Darlington and Sergeant Dickson

The Gananoque Police Service continues to run a Community Volunteer Program. Our volunteers have provided hundreds of hours servicing the community at various events, training opportunities and assisting our justice partners. The volunteers have proven to be valuable ambassadors of the Town and Police Service.



The Gananoque Police Service provides criminal background checks for companies under an agreement with a third-party organization, named Sterling Talent Solutions. This partnership results in significant revenue for the Service that has year-over-year eased the burden of the taxpayer. The Service currently has five part-time clerks that work a dedicated schedule to address the incoming checks. Additionally, the Services' communication staff complete checks during their regular tour of duty as time permits. Revenue increased by \$179,522 in 2022.



HealthIM

HealthIM is a Digital Risk Screener used by officers when responding to individuals with unmanaged mental health challenges. HealthIM has been utilized by the Gananoque Police since 2017 and currently operates on a strictly mobile platform using service issued cellular devices. Highlights of the program are - it allows officers to quickly evaluate the potential risk of harm for an individual in crisis, connects wirelessly to our Health partners and Community Outreach, synchronizes the completed report to the Services' Records Management System (RMS) and provides valuable analytics relating to Hospital wait times, duration of call and previous involvement with the individual.



Community Outreach Program



In 2018, Gananoque Police Service entered into a partnership with Lanark Leeds and Grenville Addictions and Mental Health to form a Community Outreach Program. The purpose of the partnership was to enable a Mental Health and Addictions counsellor to work with police officers 2 days per week. The program has been funded by a provincial grant.

The goal of the program has always been to assist community members struggling with issues such as addictions, obtaining counselling, mental health support, assistance with housing support and solutions for hoarding. It should be noted that the help offered is not limited to the person experiencing the issue. Often family members, friends, and neighbours can be indirectly affected by a person in crisis and can benefit from a referral to the program. Over the past calendar year, the program was able to connect with 40 individuals as a result of police responding to mental health related calls.

RNJ Youth Services



Not for profit organization offering a variety of programs for children, youth, and their families. Focusing on prevention and early intervention services, as well as helping youth overcome challenges such as addictions, mental health, and involvement with the Criminal Justice system.

RNJ Youth Services works in partnership with local Police agencies and the Courts to best assist our at-risk youth.

Programming available,

Intersections, early intervention program for youth at risk, including those struggling with mental health, developmental disabilities, and/or substance use issues.

Extrajudicial Measures, pre-charge diversion program. Connects youth with a case worker to establish individualized plan. Restorative program that brings together the accused, victim, and other members of the community to hold youth accountable.

Extrajudicial Sanctions, youth in conflict with the law are referred by the Crown after a charge has been laid. Sanctions are negotiated with the youth and parents to determine an appropriate way to make amends. Successful completion allows the youth to avoid a criminal record.

Connections, assistance to youth disengaging from the school system as seen through suspensions, progression toward suspensions or difficulty participating in school programming and with at-risk youth who have had or are moving toward contact with the criminal justice system.

Mental Health Court Support, various levels of support available for youth who are identified with mental health needs, illness, or disorder, and are currently before the courts.

In 2022, the Gananoque Police facilitated connecting RNJ with a local group home to provide specialized programming to at risk youth.

RNJ and Gananoque Secondary school partnered at the end of the year to provide direct referrals to students in need of assistance, reducing Police involvements and limiting calls for service that could be better dealt with by way of referral. RNJ Youth Services has been a major asset to the Gananoque Police service and to the Youth in our community.

In addition to specialized partnerships RNJ Youth Services assisted with 10 referrals throughout 2022.

Highway Traffic Safety

Officers of the Gananoque Police Service issued 330 Provincial Offence Notices for a variety of Highway Traffic Act, Compulsory Automobile Insurance Act and Part III offences. Officers issued 508 warnings for highway traffic offences.

In May the Gananoque Police Service along with officers of the Kingston District Ministry of Transportation conducted a motor vehicle inspection blitz focusing on commercial vehicles at the Lou Jefferies T.L.T.I recreation Centre.

52 vehicles were inspected with 16 of those vehicles being pulled from service due to being unfit or unsafe to operate on the road. 6 sets of licence plates were removed and 12 Provincial Offence Notices were issued.

The Gananoque Police Service continued with the Strategic Traffic Enforcement Program (STEP) as part of an ongoing commitment to improve road safety.

STEP works by having officers focus enforcement on different areas of concern each month regarding drivers, vehicles and traffic. The subject of enforcement is based on officer's observations and citizens concerns



Victim Services



Victim Services
Leeds & Grenville

Community based program working in partnership with Police and other emergency services that provides 24/7 confidential short-term crisis intervention services, information, referrals, or emotional support to persons affected by crime, tragedy and/or disaster.

Victim Services is comprised of highly trained staff and volunteers that are committed to providing tailored crisis assistance services based on individual needs. Staff and volunteers are equipped to assist with a wide range of incidents including but not limited to, sudden deaths, suicides, homicides, motor vehicle collisions, domestic assaults, sexual assaults, human trafficking, hate crimes, and other tragic circumstances.

The organization offers a variety of programming in addition to immediate crisis support.

Family Court Support Program- provide supports for victims of domestic violence who are involved or considering becoming involved in the family court process. Safety planning to reduce the risk of future violence and increase the victims access to services and supports.

Internet Child Exploitation Program- unique program to assist in accessing specialized counselling for victims of sexual exploitation on the internet and child pornography.

Mobile tracking system- a high-risk safety program designed as an intervention strategy to enhance the safety of individuals at risk of domestic violence, sexual violence, stalking, and/or criminal harassment. GPS enabled tracking devices along with safety planning and support programs designed to assist individuals in keeping themselves safe in high-risk situations.

Victim Quick Response Program- provides financial assistance to victims for emergency counselling, safety measures such as lock changes, emergency transportation or accommodations, and crime scene clean-up. There is a set criteria that must be met for a victim and/or their family to qualify including time constraints.

Beginning in June of 2021 an initiative between GPS and Victim services has one of their employees working alongside GPS once a week. Since this initiative began, referrals to Victim Services have doubled, proving it a very successful initiative.

Constable Darlington is the liaison for both RNJ Youth Services and Victim Services. Additionally, Constable Darlington is on the Board of Directors for Victim Services.

The Gananoque Police service work in close partnership with both organizations to best serve our community. Referrals to these organizations can happen at the time of the call or during follow up with individuals or families who have had contact with Police.



Municipal Drug Strategy

The Gananoque Police Service is one of the founding members of the local Municipal Drug Strategy. Through a comprehensive and collaborative multi-sector approach that reflects the strengths and the needs of the Town of Gananoque, The Township of Leeds and the Thousand Islands (TLTI), and The Township of Rideau Lakes. We will use a 4 pillar approach (prevention, harm reduction, treatment, and enforcement) to address substance misuse.

As a result of the ongoing work of the MDS, In 2022 we were able to provide creditable data in regards to the demand and continued need for a youth hub in Gananoque. Overall, we were able to expand the health and wellbeing of all citizens by furthering the co-ordination of local available supports that ensure the reduction of social, health and economic harms of substance misuse.

As a result of this strong connection with the MDS The Gananoque Police Service contributes to the following initiatives with the 4-pillar approach at the forefront.

- Drug Enforcement Initiatives
- Timely media releases for toxic drug supply
- In-Service Training / Naloxone
- Naloxone Deployment Program
- Provide Outreach Training
- Opioid Data Collection Plan
- Overdose Response Plan
- Public Education
- Continued Partnerships – MDS/outside agencies not involved in MDS

Harm Reduction

Prevention

Enforcement

Treatment

MUNICIPAL DRUG STRATEGY

Berm-Out



In response to the voices of local youth and following the success of the teen program in operation at the Brockville YMCA, the YMCA of Eastern Ontario is collaborating with the Town of Gananoque, the United Way, the Gananoque Police and RNJ Youth Services to deliver a drop-in program for teens in Gananoque over the summer.

"We are focused on addressing gaps in services across our region and are excited about partnering with like-minded agencies to help people in our communities," said Rob Adams, CEO, YMCA of Eastern Ontario. "We are pleased to be working alongside RNJ Youth Services and Gananoque Police and to have funding from the United Way Gananoque town council who see the value in supporting local youth."

Gananoque Police see the new program as a positive response to what they have been hearing from youth. Police Chief Scott Gee said, "Through numerous consultations, youth have told us that they want a safe space to gather and that is what this initiative provides. We are pleased that the Town has recognized the voices of our teens and is playing an important role in making this a reality."

The mobile teen drop-in would provide teens with access to free wi-fi, a safe space and good food – things that teens have said are very important to them.

"We are happy to be partnering on this initiative," said Sue Poldervaart, executive director of RNJ Youth Services. "This is a great thing for our youth and brings them much needed services. We're looking forward to an exciting summer."

The United Way is providing \$10,000 to this initiative and the Town of Gananoque is matching this contribution. Gananoque police and fire services are donating use of the mobile command trailer to use as the drop-in space. The YMCA is covering the remaining budget of \$5,000 as a demonstration of its strong commitment to supporting teens with opportunities for healthy activities and positive social connections.

United Way Leeds & Grenville is thrilled to support the youth in Gananoque. We have worked diligently with a number of stakeholders over the past several months to understand the needs of the youth in the community. Thank you to the YMCA Eastern Ontario for taking the lead on this important first step," said Trish Buote, executive director, United Way Leeds & Grenville.



Ride for Mental Health

In August of 2022, Gananoque Police proudly took part in “The Ride for Mental Health” organized by Wounded Warriors Canada. The regional leg was organized by an officer with the Gananoque Police and officers from Kingston and Barrie Police also participated. The team rode 100km and raised money which was donated to the Wounded Warriors foundation. The money will go towards Peace Officers and families affected by Operational Stress Injuries and Mental Illness.

Ride to Remember

In September, two members of the Gananoque Police Service once again participated in the annual Ride to Remember in which riders / participants pay tribute to Peace Officers that have fallen in the line of duty. This event originated over 20 years ago when three founding Police Officers made the trek from southern Ontario to Ottawa. Upon their arrival in Ottawa, officers march in the National Peace Officer Memorial on Parliament Hill in honour of all Canadian Peace Officers.

The 2022 event had a somber beginning. Just days before the Ride to Remember was set to kick off, Toronto Police veteran Constable Andrew Hong was shot and killed while on duty. In a show of support, the first leg of the four-day ride was cancelled in order to allow all participants attend Constable Hong's funeral service. As always, the Ride to Remember was welcomed by the Town of Gananoque with numerous businesses and community members showing their support by donating to the Memorial Fund, and cheering participants on as they rode by.



Communications

The Gananoque Police Service Communication Centre is a 9-1-1 Call Centre for the Gananoque area. The Communicator's also handle radio dispatch for the Town's Police, Fire, Board of Works and Publics Works. There are 5 Full-time and 4 Part-time Communications staff who are responsible for handling all telephone and front counter traffic for the Emergency Services Building. They also handle all radio communications, building surveillance, initial report generation, and data management of various computer systems.

In 2022, the Communications Centre generated 5746 calls-for-service in the Town of Gananoque. These consisted of 2733 non-emergency calls and 3013 emergency calls. Of the 3013 emergency calls, the communication centre processed 1726 incidents stemming from 9-1-1 calls.



Social Media



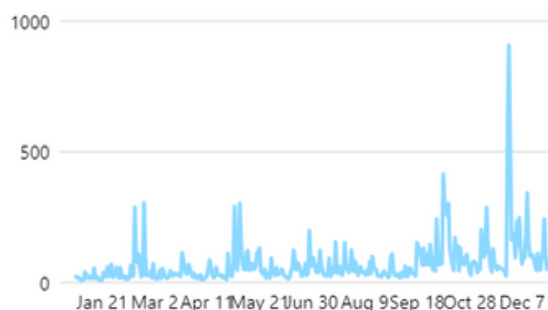
@gananoquepoliceservice

The Gananoque Police service is active on social media, including: Facebook, Instagram, and Twitter, keeping the community engaged and informed of what's going on in Town. In 2022, our Facebook reach was 116,942 and our Instagram reach was 4,588.

Page and profile visits

Facebook Page visits ⓘ

25,768 ↑ 63.7%



Instagram profile visits ⓘ

682 ↑ 134.4%

